

GL Systems Certification Policy and Impartiality Statement ISO



The object of Germanischer Lloyd Systems Certification is to certify the conformity of management systems for quality, hygiene, risk, environment and safety for production and service enterprises.

Our customers and their requirements and wishes are in the main focus of our activities. Also, creating trust in the service provided as well as in certifications as such is at the heart of our operations.

Our certification services are available worldwide to all interested parties, who recognize our defined regulations and file a relevant application of certification.

Our regulations governing the certification of management systems are laid down in our documented management system, which is in accordance with DIN EN ISO 9001. Our Management System is also in accordance with the requirements of EN ISO/IEC 17021, EN ISO/IEC 17020, EN 45011 and with the special requirements of the accreditation bodies.

It is our aim to continually improve the effectiveness and efficiency of our management system. In order to support this aim, targets and objectives are agreed between management team and head of certification body and may then be cascaded to all relevant levels and functions.

It is our declared policy to perform the certification of management systems impartially and independently with qualified personnel in a competent way and on a high level. We undertake not to subcontract complete certification activities to other certification companies. Only we are responsible for decisions regarding certification. We check continuously the avoidance of conflict of interests and set up appropriate measures to maintain the objectivity of services.

We do not provide consultancy for the implementation and maintenance of management systems and we not certify another certification body.

The qualification, the competence and the motivation of our employees is the foundation of our success. We strengthen their skills and abilities and support their professional development.

The auditors and veto persons assigned with a certification or accreditation task are obliged to perform their function without any instruction or influence by third parties. They are as independent experts only bound by the rules of our own management system.

All our employees perform their activities in accordance with the principles outlined below:

- Equal treatment of all applicants and certificate holders, i.e. avoiding any kind of discrimination of nations, organizations, companies or persons;
- Act open minded;
- Strict observance of confidentiality.
- Strict separation of auditing and of decision making about the certification of management systems.

The services rendered by GL Systems Certification are intended to promote the concepts of quality, health, environment and safety in accordance with international developments and shall contribute to the customer's ability to successfully comply with the requirements of their markets.

Hamburg, 25.01.2012

B. Ständer, Head of certification body